



In order to make Europort 2019 a great success, catering is a very important part. Our in-house caterer, The Taste of Ahoy, is happy to assist you during the fair. We offer fresh coffee, delicious sandwiches, beverages and appetizers but we can also provide you with beer or coffee equipment. Through the exhibitor portal you can place your orders.

We can also provide tailor-made offers. For instance coffee on your stand made by a barista, a fully catered drinks reception or a tasty dinner during the evening opening on Thursday. The possibilities are endless!

Exhibitors Catering Card

You can make use of our special Catering Card, which will make it easy for you to pay for your catering purchases. No more hassle with declarations and separate invoices! For more information and ordering the catering card you can contact standcatering@ahoy.nl or +31(0)10-293 3372. The Exhibitor Catering Card can also be ordered via chapter “Catering”.

Ahoy Stand Catering. How does it work?

If you place an order, you are sure to have a variety of drinks, lunches and snacks during Europort. Lunch boxes will be delivered at your stand between 11.30 and 13.30 o'clock. Of course you can place an order during Europort by calling +31(0)10-29 33 372 your additional order will be delivered within half an hour.

Catering tailored to your needs?

The Taste of Ahoy is of course also there for you if you have specific needs. Should you require more information, we request you contact the Taste of Ahoy before exhibition/event through telephone number +31(0)10-293 3599 or via email: D.vantHof@ahoy.nl.

External caterer

The ‘Taste of Ahoy’ is the exclusive in-house caterer of Ahoy Rotterdam and is responsible for all catering related activities during the event. If you would like to make use of an external caterer, please make sure to contact us beforehand to be informed of our procedures.

Catering facilities

During the construction of and during Europort you can make use of the following restaurants and other food and beverage facilities:

Catering buffet Hall 1, Hall 2/4, Hal 4/6, 3/5 and coffee corner Hall 1a
5 November: 9.30 a.m. - 6 p.m.
6 November: 9.30 a.m. - 6 p.m.
7 November: 9.30 a.m. - 9 p.m.
8 November: 9.30 a.m. - 5 p.m.

Restaurant RiVers

31 October until 3 November: 11 a.m. - 2 p.m.
4 November: 11 a.m. - 2 p.m.
5 November: 11 a.m. - 6 p.m.
6 November: 11 a.m. - 6 p.m.
7 November: 11 a.m. - 9 p.m.
8 November: 11 a.m. - 5 p.m.
9 November: 11 a.m. - 2 p.m.

Pop-up Bar

5 November: 9 a.m. - 7 p.m.
6 November: 9 a.m. - 7 p.m.
7 November: 9 a.m. - 10 p.m.
8 November: 9 a.m. - 6 p.m.

Restaurant Floyd

5 November: 11.30 a.m. - 8 p.m.
6 November: 11.30 a.m. - 8 p.m.
7 November: 11.30 a.m. - 9 p.m.
8 November: 11.30 a.m. - 7 p.m.

For reservations for Restaurant Floyd you can contact us via
reserveren@ahoy.nl

Exhibitor restaurant

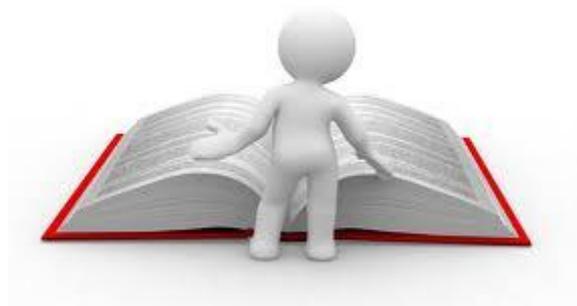
7 November: 5 p.m. - 9 p.m.

For reservations for the exhibitor restaurant you can contact us via
reserveren@ahoy.nl

Sushi Time (between Hall 7 and Hall 8)

5 November: 9.30 a.m. - 6 p.m.
6 November: 9.30 a.m. - 6 p.m.
7 November: 9.30 a.m. - 9 p.m.
8 November: 9.30 a.m. - 5 p.m.

Restaurant RiVers and the Pop-up Bar can be found in the Plaza of Ahoy Rotterdam. Restaurant Floyd can be found on the second floor.



Prices

All the prices stated are exclusive of VAT. Prices are subject to change.

All prices quoted for the rent of equipment are for the entire exhibition period. In case of not returning the hired equipment, we are obliged to charge you with the original purchase price. It is your own responsibility to apply for water-and power supplies for the use of equipment.

Ordering

You must have communicated your order to us 2 working days before the start of the event. Please ensure that you have filled in your order for all exhibition days.

Delivery (delivery time)

Advance orders that are not specified for a certain time will be delivered to your stand before the start of the first exhibition day.

*** Reordering during the exhibition**

During the exhibition, you can call 0031 10 – 29 33 372 to place any additional order, which will be with you within half an hour.

It is possible to change or add a lunch order during the exhibition should you wish to do so. Please note that this change or addition will only take effect on the following day. Your lunch order will be delivered to your stand between 11:00 and 12:30 hours.

*** Return**

At the end of the exhibition you can return unused/unopened products. We will collect these products as soon as possible at your stand. We request you will be present. Per stand we will charge € 25,- for returning unused/unopened products.

*** Check**

Always check your order upon delivery. Our co-workers will always ask for a signature at every delivery.

Complaints

Ahoy likes to receive complaints about the quality of food and beverages within 2 hours after delivery, so that Ahoy Standcatering has the opportunity to check upon the validity of the complaint and in possibly fix the problem.

Payment

After the fair, the total invoice will be sent to the specified billing address or e-mail. We would like to draw your attention to the fact that invoices with a maximum amount of € 50.00 must be paid on the last trading day with a card. Invoices with a minimum of € 50.00 must be paid within 14 days, unless otherwise stated in your corporate proposal.